



Your Medical Home



Working to keep you healthy!

What is a Medical Home?

A Medical Home is about YOU. It is an approach to providing total health care for YOU. With your medical home, you will join a team that includes your doctor, your nurse, your health educator and any other health care professionals. You may also include trusted friends and family members as part of your team, if you choose, to help you make the best choices about your health.



How Does a Medical Home Work for you? In a medical home, your care team:

- Is available 24 hours a day, 7 days a week.
 You can communicate with your team by phone and you can get an appointment quickly, even on the same day when needed.
 Call us at 210-922-7000.
- Knows you and remembers your health history.
 They know enough about your personal or family situation to suggest treatment options that make sense for you.
- Makes sure you understand your condition(s) and how to take care of yourself. They help you sort through your options and make decisions about your care.
- Helps you coordinate your health care, even if they are not providing the care themselves. They will help you find specialists, schedule appointments, and make sure specialists have all the information they need.
 - They will ensure that you know what the specialists say and what it means for you.

Who is Part of the Medical Home Care Team?

- This team may include a doctor, nurse, and a health educator, as well as other health care professionals, like a pharmacist, counselor or specialist.
- These team members will work together to help you get healthy, stay healthy, and get the care and services that are right for you.
- Your trusted friends and family members may also be part of the team, if you choose, and YOU are the most important member!

What can you do to help the Medical Home Care Team help you?

Be an active team player:

- Keep your scheduled appointments.
- Talk with your team about your health questions.
- Share the successes and the challenges you have had with health care in the past.
- Inform your team about other health care professionals who care for you.
- Explain to your team how you feel about the care you are getting from them.
- Inform your team of the medicines and dietary supplements you are taking.

Take care of your health:

- Follow the health care plan that you and your team have worked out.
- Make sure you understand how to follow the plan that you and your team have prepared.
- Set goals you can reach. Once you begin to see results, you and your team can discuss adding new goals.

Share your result with your team:

• Inform your medical team if you are having trouble following your care plan.

 Inform your medical team of what is or is not working so that together you can make changes as needed.



When do you visit your Medical Home?

- **Common illnesses,** when you or your family member looks or acts sick such as fever, flu, sore throats and coughs.
- Problems that need care now such as: infections, asthma, vomiting, injuries and sprains.
- Annual physicals and immunizations (as needed for wellness and prevention) and to help manage chronic illnesses or conditions such as asthma, diabetes or high blood pressure.

When do you visit the Emergency Room?

You should visit the ER when you or your family member could risk their health or life without immediate help. Following are some reasons to go to the ER:

- When bleeding won't stop
- When it is difficult to breath
- After a serious accident or injury
- After a convulsion that lasts more than 3 minutes.

Patient_{Portal}

The CentroMed Patient Portal is a secure online website where patients have convenient 24-hour access to their electronic health record.



Enroll today or ask staff how to login to the NextGen Patient Portal for immediate access to your medical information.

Here For You:

Appointments: Call or Text 210-922-7000 Providers and Nurse Triage Available 24/7

For more information please scan QR code or visit:









Services:

- Pediatrics
- OB/Gyn
- Dental Care
- Family Medicine
- Internal Medicine
- Podiatry
- Providers and Nurse Triage Available 24/7

- Behavioral Health
- Care Coordination
- Optometry
- Optical
- Pharmacy
- Same Day Appointments

Appointments:

Schedule Appointments Online at CentroMedSA.com or Call / Text 210-922-7000

[Text "Appointment", "Provider Name" and "Clinic Name"]





Centro Med SA PEDIATRICS

- CentroMed • Southside Medical 3750 Commerical Ave. San Antonio, TX 78221
- CentroMed •• Maria Castro Flores Clinic 7315 South Loop 1604 West Somerset, TX 78069
- 3 CentroMed ● ● Palo Alto Clinic 9011 Poteet Jourdanton Fwy. San Antonio, TX 78224
- 4 CentroMed (3 • South Park Medical 6315 S. Zarzamora San Antonio, TX 78211
- 5 CentroMed **South Park Dental** 910 Wagner Ave. San Antonio, TX 78211
- CentroMed **South Park Pharmacy** 918 Wagner St. San Antonio, TX 78211
- CentroMed • Berto Guerra Jr. Clinic 5439 Ray Ellison Blvd. San Antonio, TX 78242
- CentroMed (3) Sarah E. Davidson Clinic 1 Haven for Hope Way Building 1, Suite 300 San Antonio, TX 78207
- 10 CentroMed Ø ● Noemí Galván Eling Clinic 5542 Walzem Rd. San Antonio, TX 78218
- 11 CentroMed •• City Center 207 East Evergreen Street San Antonio, TX 78212
- 12 CentroMed ••• **Thousand Oaks Clinic** 4300 Thousand Oaks Drive San Antonio, TX 78217
- 13 CentroMed Women's Health Care 7386 Barlite Boulevard San Antonio, TX 78224
- 14 CentroMed **Family First Clinic** 9135 Schaefer Rd., Suite 4 Converse, TX 78109

LEGEND:

- ᠺ Walk-In Clinics
- Family Medicine
- Pediatrics
- Women's Health

Dental

Pharmacy Optometry

- 15 CentroMed **Family Medicine** 226 North Union Ave. New Braunfels, TX 78130
- 16 CentroMed SA Pediatrics **New Braunfels** 1034 West County Line Rd. New Braunfels, TX 78130
- 17 CentroMed SA Pediatrics Sorrento Plaza 9793 Culebra, Suite 105 & 106 San Antonio, TX 78250
- 18 CentroMed SA Pediatrics **Promesa Building** 1314 Guadalupe Street, Suite 107 San Antonio, TX 78207
- 19 CentroMed SA Pediatrics Southeast

3327 Research Plaza, Suite 307 San Antonio, TX 78235

- 20 CentroMed SA Pediatrics Tri-County Crossing Phase II 17323 IH 35 North Schertz, TX 78154
- 21 CentroMed SA Pediatrics Southwest 94 Briggs Ave., Suite 400 San Antonio, TX 78224
- 22 CentroMed SA Pediatrics Cibolo 580 Cibolo Valley Dr., Suite 221

Cibolo TX 78108 23 CentroMed SA Pediatrics

- Stone Oak 123 Stone Oak Loop, Bldg. 4 San Antonio, TX 78258
- 24 CentroMed La Paloma Confidential Address
- 25 CentroMed Life Time Recovery Confidential Address

APPOINTMENTS:

CentroMed (210) 922-7000 SA Pediatrics (210) 223-3543

