Centro Med

SA PEDIATRICS

Your Medical Home



Working to keep you healthy!

What is a MEDICAL HOME?

A Medical Home is about YOU. It is an approach to providing total health care for YOU. With your medical home, you will join a team that includes your doctor, your nurse, your health educator and any other health care professionals. You may also include trusted friends and family members as part of your team, if you choose, to help you make the best choices about your health.



How Does a MEDICAL HOME Work for you?

In a medical home, your care team:

- Is available 24 hours a day, 7 days a week.
 You can communicate with your team by phone and you can get an appointment quickly, even on the same day when needed.
 Call us at 210-922-7000.
- Knows you and remembers your health history.
 They know enough about your personal or family situation to suggest treatment options that make sense for you.
- Makes sure you understand your condition(s) and how to take care of yourself. They help you sort through your options and make decisions about your care.
- Helps you coordinate your health care, even if they are not providing the care themselves. They will help you find specialists, schedule appointments, and make sure specialists have all the information they need.
 - They will ensure that you know what the specialists say and what it means for you.

Who is Part of the MEDICAL HOME CARE TEAM?

- This team may include a doctor, nurse, and a health educator, as well as other health care professionals, like a pharmacist, counselor or specialist.
- These team members will work together to help you get healthy, stay healthy, and get the care and services that are right for you.
- Your trusted friends and family members may also be part of the team, if you choose, and YOU are the most important member!

What can you do to help the MEDICAL HOME CARE TEAM help you?

Be an active team player:

- Talk with your team about your health questions.
- Share the successes and the challenges you have had with health care in the past.
- Inform your team about other health care professionals who care for you.
- Explain to your team how you feel about the care you are getting from them.
- Inform your team of the medicines and dietary supplements you are taking.

Take care of your health:

- Follow the health care plan that you and your team have worked out.
- Make sure you understand how to follow the plan that you and your team have prepared.
- Set goals you can reach. Once you begin to see results, you and your team can discuss adding new goals.

Share your result with your team:

• Inform your medical team if you are having trouble following your care plan.

Inform your medical team of what is or is not working so that together you can make changes as needed.
Inform your medical home before going to the ER, after visiting the ER, or if you have been hospitalized.

When do you visit your MEDICAL HOME?

- **Common illnesses**, when you or your family member looks or acts sick such as fever, flu, sore throats and coughs.
- Problems that need care now such as: infections, asthma, vomiting, injuries, sprains and cuts that need stitches.
- Annual physicals and immunization (as needed for wellness and prevention) and to help manage chronic illnesses or conditions such as diabetes or high blood pressure.

When do you visit the EMERGENCY ROOM?

You should visit the ER when you or your family member could risk their health or life without immediate help. Following are some reasons to go to the ER:

- When bleeding won't stop
- When it is difficult to breath
- After a serious accident or injury
- After a convulsion that lasts more than 3 minutes

Patient_{Portal}

The CentroMed Patient Portal is a secure online website where patients have convenient 24-hour access to their electronic health record.



Enroll today or ask staff how to login to the NextGen Patient Portal for immediate access to your medical information.

HERE FOR YOU:

210-922-7000 Providers and Nurse Triage Available 24/7

For more information please visit our website:

CentroMedSA.com



Scan to Self-Schedule an Appointment

Centro Med SA PEDIATRICS

SERVICES:

- Pediatrics
- OB/Gyn
- Dental Care
- Family Medicine
- Internal Medicine
- Podiatry

- Behavioral Health
- Care Coordination
- Optometry
- Optical
- Pharmacy
- Same Day Appointments
- Providers and Nurse Triage Available 24/7

APPOINTMENTS:

Self Schedule Online at CentroMedSA.com Call or Text 210-922-7000

Text "Appointment", "Provider Name" and "Clinic Name"





Centro Med SA PEDIATRICS

CentroMed●●● Southside Medical 3750 Commerical Ave. San Antonio, TX 78221 (210) 922-7000

CentroMed • • **Maria Castro Flores Clinic** 7315 South Loop 1604 West Somerset, TX 78069 (210) 922-7000

CentroMed • • • Palo Alto Clinic 9011 Poteet Jourdanton Fwy. San Antonio, TX 78224 (210) 922-7000

CentroMed **②** ● ● South Park Medical 6315 S. Zarzamora San Antonio, TX 78211 (210) 922-7000

CentroMed • South Park Dental 910 Wagner Ave. San Antonio, TX 78211 (210) 922-7000

CentroMed • **South Park Pharmacy** 918 Wagner St. San Antonio, TX 78211 (210) 932-3500

CentroMed • • Berto Guerra Jr. Clinic 5439 Ray Ellison Blvd. San Antonio, TX 78242 (210) 922-7000

8 CentroMed® Santa Rosa Pavilion Clinic 315 North San Saba, Suite 103 San Antonio, TX 78207 (210) 922-7000

CentroMed@ Sarah E. Davidson Clinic 1 Haven for Hope Way, Building 1, Suite 300 San Antonio, TX 78207

(210) 922-7000

Noemí Galván Eling Clinic 5542 Walzem Rd. San Antonio, TX 78218 (210) 922-7000

11 CentroMed **Family First Clinic** 9135 Schaefer Road, Suite 4 Converse, TX 78109 (830) 608-5700

LEGEND:

Walk-In Clinics

Family Practice Pediatrics

Women's Health

Dental

Pharmacy

Optometry

12 CentroMed

Family Medicine 226 North Union Ave, New Braunfels, TX 78130 (830) 608-5700

13 CentroMed SA Pediatrics **New Braunfels**

1034 West County Line Rd. New Braufnels, TX 78130 (830) 608-5700

14 CentroMed SA Pediatrics Santa Rosa Professional Pavilion 315 North San Saba, Suite 1075 San Antonio, TX 78207 (210) 223-3543

15 CentroMed SA Pediatrics M&S Tower Medical Bldg. 730 North Main, Suite 224 San Antonio, TX 78205 (210) 223-3543

16 CentroMed SA Pediatrics Sorrento Plaza

9793 Culebra, Suite 105 & 106 San Antonio, TX 78250 (210) 223-3543

17 CentroMed SA Pediatrics Southeast

3327 Research Plaza, Suite 307 San Antonio, TX 78235 (210) 223-3543

18 CentroMed SA Pediatrics Tri-County Crossing Phase II 17323 IH 35 North Schertz, TX 78154 (210) 223-3543

19 CentroMed SA Pediatrics Southwest

94 Briggs Ave., Suite 400 San Antonio, TX 78224 (210) 223-3543

20 CentroMed SA Pediatrics **Medical Center**

9150 Huebner Rd., Suite 240 San Antonio, TX 78240 (210) 223-3543

21 CentroMed SA Pediatrics Cibolo

580 Cibolo Valley Dr., Suite 221 Cibolo TX 78108 (210) 223-3543

22 CentroMed SA Pediatrics Stone Oak

123 Stone Oak Loop, Bldg. 4 San Antonio, TX 78258 (210) 223-3543

23 CentroMed La Paloma

Confidential Address

